

Date: Thursday, 07th April 2022
Our Ref: MB/SH FOI 5113

Sid Watkins Building
Lower Lane
Fazakerley
Liverpool L9 7BB
Tel: 01515253611
Fax: 01515295500
Direct Line: 01515563038

Re: Freedom of Information Request FOI 5113

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 23rd March 2022.

Your request was as follows:

Contract 1 - Telephony/Voice Services (Analogue, ISDN VOIP, SIP etc)

1. Telephony/Voice Services Provider- Please can you provide me with the name of the supplier for each contract.

[Section 21 - Information already reasonably accessible to you](#)

This information is exempt from disclosure under Section 21 of the Freedom of Information Act 2000 (FOIA), as it is already reasonably accessible to you. The information you have requested is published on The Walton Centre NHS Foundation Trust (WCFT) website, under FOI disclosure log - FOI 5066. Please use the following link:

<https://www.thewaltoncentre.nhs.uk/contact-us/disclosure-log.htm>

This exemption is not subject to the public interest test. This response therefore acts as a refusal notice under section 17 of the FOIA.

2. Telephony/Voice Services - Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers

[The contract is due for renewal 1st April 2022.](#)

3. Telephony/Voice Services - Contract Duration- the number of years the contract is for each provider, please also include any contract extensions.

[Please see response to Question 1.](#)

4. Telephony/Voice Services - Type of Lines - Please can you split the type of lines per each supplier? PSTN, Analogue, SIP, ISDN, VOIP

[Please see response to Question 1.](#)

5. Telephony/Voice Services Number of Lines / Channels / SIP Trunks- Please can you split the number of lines per each supplier? SIP trunks/connections, PSTN, Analogue, ISDN

[Please see response to Question 1.](#)



Contract 2 - Incoming and Outgoing of call services.

6.Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available, please can you provide further insight into why?

[Please see response to Question 1.](#)

7.Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract.

[The current contract is due for renewal 1st April 2023.](#)

8.Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable. If SIP services, please provide me with the cost of services per month.

[Please see response to Question 1.](#)

9.Minute's Landlines Contract Duration- the number of years the contract is for each provider, please also include any contract extensions.

[The current contract runs for 1 year.](#)

10.Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

[Please see response to Question 1.](#)

Contract 3 - The organisation's broadband provider.

11.Broadband Provider- Supplier's name if there is not information available, please can you provide further insight into why?

[Please see response to Question 1.](#)

12.Broadband Renewal Date- please provide day, month, and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers

[The current contract is due for renewal 1st April 2023.](#)

13.Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

[Please see response to Question 1.](#)

Contract 4 - Contracts relating to Wide Area Network [WAN] services, this could also include HSCN network services.

14. WAN Provider- please provide me with the main supplier(s) if there is no information available, please can you

provide further insight into why?

Please see response to Question 1.

15.WAN Contract Renewal Date- please provide day, month, and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers

Please see response to Question 1.

16.Contract Description: Please can you provide me with a brief description for each contract

Please see response to Question 1.

17.The number of sites: Please state the number of sites the WAN covers. Approx. will do.

Please see response to Question 1.

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

Please see response to Question 1.

19.For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference.

Please see response to Question 1.

20.Internal Contact: please can you send me their full contact details including contact number and email and job title for all the contracts above.

Please see response to Question 1.

Please see our response above in [blue](#).

Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

Please remember to quote the reference number, FOI 5113 in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Mike Burns

Mr. Mike Burns, Executive Lead for Freedom of Information